| **Test Name** | | Hotel Booking System - Use Case Test |
| --- | --- | --- |
| **Use Case Tested:** | | Hotel Booking System |
| **Test Description:** | | The Hotel Booking System use case was performed to test the whole hotel booking system functionality. This software is use by user for hotel services purpose in the hotel for instance book a room or any other hotel services. Firstly, user can book a room and get a booking confirmation number which will need for check In. After check in the user can add other hotel services by choosing specific service. On check out user can pay the whole amount including extra services. |
| **Pre-conditions** | | Firstly, user will see a main menu of the Hotel Booking System and can choose any option accordingly. |
| **Post-conditions** | | 1. Normal flow and alternative flows where Hotel Booking System is successful.  * The user can book a room successfully. * User can check in successfully. * User can add other services successfully.  1. All other unsuccessful scenario.  * The extra added services amount showing zero on check out. * Customer can be charged for other services by hotel after checked out. |
| **Notes:** | * **Extra services cost not included on check out.** * **It is possible to add extra services after checked out.** | |
| **Result (Pass/Fail/Warning/Incomplete)** | **Failed** | |

|  | **TEST STEP** | **EXPECTED TEST RESULTS** | P | F |
| --- | --- | --- | --- | --- |
|  | User can book a room. | * Prompt to enter the booking details. * Choose the room type and enter other required details. | YES | NO |
|  | User can check in. | * Prompt to enter confirmation number. * Prompt to confirm check in. | YES | NO |
|  | Add other services. | * Prompt to choose services. * Prompt to enter the cost. | YES | NO |
|  | Check out. | * Prompt to enter the room number display the room details. * Display the total bill including extra services charges cost. | NO | YES |
|  | Try to add other service after checked out. | * Prompt no booking present. | NO | YES |